



House rules Golden Tulip Hotel West Ende

We have drawn up these house rules to make your stay and that of other guests as pleasant as possible. In an emergency, you can call our reception staff 24 hours a day with the telephone in your hotel room. The reception can be reached at number 9. These house rules apply to everyone who is in the hotel.

Privacy:

We request that you respect the privacy of your fellow guests. We respect your privacy in all circumstances. However, we are authorized to enter your room if you do not comply with our house rules. In extreme cases, we may vacate your room and remove you from the hotel. Your room can be inspected by hotel staff.

There are cameras at various places within the hotel. Everyone who is in our hotel agrees to make recordings. In the event of calamities and / or incidents, these recordings can be shown to third parties as supporting material.

Furnishing of the hotel:

We ask you to respect the design of the hotel. We also expect our guests to handle inventory with care. Damage to and theft of hotel furnishings or room inventory will be charged to the perpetrator and person jointly and severally liable.

It is prohibited to take hotel property outside the building. In case of deliberate damage to property of the hotel, one can be held liable for repair and / or renewal costs.

Alcohol and (soft) drugs:

Alcohol abuse, use of nitrous oxide and trade in and / or use of (soft) drugs are prohibited. Detection of use thereof will result in immediate expulsion.

Nuisance:

It is not allowed to cause nuisance to someone else in or around the hotel, for example through loud music, unpleasant behavior or noise of any kind.

To smoke:

All rooms and public areas in the entire hotel are non-smoking. If you nevertheless smoke in the room, we will impose a fine of € 150.00 and we reserve the right to remove you from the hotel.

Pets:

Pets are not allowed.

Visitors:

It is not allowed to receive visitors in your hotel room.

You can meet with outside guests in the lobby, at the bar and in the restaurant.

**Emergency alarm / Fire alarm system:**

When you hear the emergency alarm, follow the instructions on the flight plan in your room.

In the event of a false emergency alarm, intentionally caused by a hotel guest, any consequential damage will be recovered from the person concerned. Any costs incurred by you when the fire alarm system goes off unintentionally will be recovered from you.

In case of improper use of fire extinguishers, a minimum amount of € 275.00 will be charged.

It is forbidden to use the emergency exits when there is no fire.

Theft:

Detection of criminal offenses is reported to the police. We always report theft and / or deliberate destruction to the police.

Checking in and out:

Guests under the age of 18 cannot be checked in without the consent of parents and / or guardians. Check-in for guests under the age of 25 is prohibited between 11 PM and 7 AM. All guests in the room must be able to identify themselves at all times.

We reserve the right to request a deposit of € 200.00 per room, with a refund only after inspection of the hotel room.

If the above rules cannot be complied with, you cannot be checked in.

Limited liability:

We do not accept responsibility for loss, accident, personal injury, medical expense or damage to property caused by personal inattention or by circumstances beyond our reach. The management of Best Western Hotel Nobis reserves the right to deny anyone access to the hotel without giving any reason, without this person being entitled to compensation.

In all cases not covered by these regulations, the hotel management of Golden tulip Hotel West Ende decides.